



Limited Service Warranty

Valid only in the Contiguous United States | Rev. 10/2020

3 Year Parts and Labor Warranty

Unless otherwise stated, Avantco Refrigeration warrants to the original purchaser of new Avantco Refrigeration units, that such equipment will be free from defects in material and workmanship for a period of 3 years from the original date of delivery. Valid only in the Contiguous United States. The 3 year parts and labor warranty applies only to the following series:

Z-Series, ZPT, ZUC, ZWT

2 Year Parts and Labor Warranty

Unless otherwise stated, Avantco Refrigeration warrants to the original purchaser of new Avantco Refrigeration units, that such equipment will be free from defects in material and workmanship for a period of 2 years from the original date of delivery. Valid only in the Contiguous United States. The 2 year parts and labor warranty applies to only the following series:

CPSS, SSPPT, SS-Series, SSPT, SSCFT, SSUC, SSUD, SSWD, SSWT

1 Year Parts and Labor Warranty

Unless otherwise stated, Avantco Refrigeration warrants to the original purchaser of new Avantco Refrigeration units, that such equipment will be free from defects in material and workmanship for a period of 1 year from the original date of delivery. Valid only in the Contiguous United States. The 1 year parts and labor warranty applies to only the following series:

APPT, APT, A-Series, AU, AWT, BC, BCD, BCR, CAC, CBE, CPW, GD4C, GDC, GDICE, GDS, GDW, HAC, MC, MCAC, MAC, VAC, UWD

In addition, the 2 year warranty applies to items of the following series sold with stainless steel exteriors only: GF, HBB, UBB, UDD, DLC, UWD

5 Year Compressor Warranty

In addition to the applicable parts and labor warranty above, Avantco Refrigeration warrant the compressor part only on all named series above to be free of defects in material and workmanship for a period of 5 years from the original date of delivery.

What This Warranty Does Not Cover:

Avantco Refrigeration will not warrant coverage for component failure or other damages that arise under the following conditions:

- Failure to install and/or use the unit within proper operating conditions specified by Avantco Refrigeration. This includes installation in any and all outdoor or mobile applications.
- Failure to properly maintain the unit. This includes, but is not limited to, basic preventative maintenance like cleaning the condenser coil.
- Installation in non-commercial or residential applications. Because Avantco is a commercial brand intended to be installed in a commercial setting, units installed in a residence are not covered under warranty. Contact your authorized dealer for assistance.
- Products sold or used outside of the Contiguous United States.
- Any damage that occurs as a result of negligence or improper handling.
- Overloading or improper loading of the unit in a manner that prevents proper airflow.
- Wireless monitoring hardware installed by an authorized dealer.



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Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages. Normal wear type parts, such as light bulbs and gaskets, are not included in warranty coverage.

For Warranty Inquiries or Service:

This warranty is only valid on equipment purchased from an authorized dealer. A list of authorized dealers for your state can be found by going to www.AvantcoRefrigeration.com

- Call 1-800-678-5517 for service requests and warranty inquiries. Please have the model number, serial number, and order number/proof of purchase to obtain warranty service ready when calling.
- The model and serial number are typically located on the rear or side of the unit, or inside the door on the left-hand side.

Failure to contact Avantco Refrigeration prior to obtaining equipment service may void your warranty.

Food Truck and Outdoor Commercial Use Warranty:

Valid only in the Contiguous United States

Avantco Refrigeration warrants new equipment sold to food trucks and commercial customers that have installed the unit outdoors to be operational upon delivery and proper installation, not to exceed a period of 30 days from the date of delivery. Food Trucks must be located at a permanent address with the unit easily accessible for service. Outdoor use must be covered and installed in a permanent outdoor kitchen, bar, or service area. This warranty does not cover issues caused by a lack of ventilation, overheating, or excessive humidity. Contact your authorized place of purchase for assistance. A list of authorized dealers can be found at www.AvantcoRefrigeration.com